



BESTEAM GUARDIANS

- **SENTRY GUARDIAN**

8X5 Stand by
Daily Remote access to Infrastructure
Bi-monthly report of activities made

- **ACE GUARDIAN**

12x5 Stand by
Daily Remote access to Infrastructure
1 Day/Bi-monthly on-site
Bi-monthly report of activities made

- **GUARDIAN ANGEL**

24x7 Stand by
Daily Remote access to Infrastructure
1 Day/monthly on-site
Monthly report of activities made

WHO IS YOUR GUARDIAN?

Our Guardian Services can let you be at ease, and let you concentrate on your business requirements. We offer the best remote services for your Microsoft I.T.

BEST SLA:

- ✓ 3 h response time
- ✓ 2 h status update
- ✓ 24 h on-site interventions for critical situations.

Our Guardians are experienced professionals who can run your Microsoft infrastructures smoothly and efficiently, without any worries.

BEST VALUE:

- ✓ Data available all the time
- ✓ Reduce the need for skilled internal resources
- ✓ Reduce I.T. costs
- ✓ Save time solving problems
- ✓ Customized services for your special projects