



BESTEAM GUARDIANS

- **SENTRY GUARDIAN**

8X5 Stand by
Daily Remote access to Infrastructure
Bi-monthly report of activities made

- **ACE GUARDIAN**

12x5 Stand by
Daily Remote access to Infrastructure
1 Day/Bi-monthly on-site
Bi-monthly report of activities made

- **GUARDIAN ANGEL**

24x7 Stand by
Daily Remote access to Infrastructure
1 Day/monthly on-site
Monthly report of activities made

WHO IS YOUR GUARDIAN ?

Our Guardian Services can let you at ease, and let you concentrate on your business requirements. We offer the best remote services for your Microsoft I.T.

BEST SLA:

- ✓ 3 h response time
- ✓ 2 h status update
- ✓ 24 h on-site interventions for critical situations.

Our Guardians are experienced professionals who can run your Microsoft infrastructures smoothly and efficiently, without any worries.

BEST VALUE:

- ✓ Data available all the time
- ✓ Reduce the need for skilled internal resources
- ✓ Reduce I.T. costs
- ✓ Save time solving problems
- ✓ Customized services for your special projects